

Job Title: Manager, Utilization Data

Please note this role will work in a hybrid environment. The successful candidate must be located near a Canadian Blood Services site and will be working a mixture of on-site and off-site work based on the parameters for our operations to meet the needs of our donors, our staff and our communities. Currently, employees are expected to have an in-person presence for at least 40% of their work time. This requirement may vary depending upon circumstances.

Job category: Other

Job posting ID: 6749

Employment status: Regular full-time

Classification: PTS/MGT/IT B

Salary/Rate of pay: \$106,890 to \$123,178

Application deadline: 2025-01-03

Application requirements:

- Your up-to-date resume.
- Job specific cover letter.
- We recommend you save a copy of the job posting for reference throughout the recruitment process.

Do you currently work for Canadian Blood Services? All employees must apply via the [internal career page](#).

Together, we can make all the difference in the lives of others.

Be part of a dynamic, collaborative and caring organization committed to saving and improving lives. Thousands of patients depend on us every day for reliable access to safe blood, plasma, stem cells and organs and tissues.

If you are looking for a rewarding experience with a values and mission-driven team, join Canada's Lifeline and make a meaningful difference.

We acknowledge that the work of Canadian Blood Services spans many Territories and Treaty areas across the country, and we are grateful for the Traditional Knowledge Keepers and Elders who have guided us in this important work. We recognize the land and waters that have inspired our work and offer gratitude to those Indigenous peoples on whose territory we work, live and play.

About the role

Canadian Blood Services is looking for a **Regular full-time Manager, Utilization Data** to join our dynamic **Plasma Protein and Related Products Formulary Program team**.

The **Plasma Protein and Related Products (PPRP) Formulary Program team** is responsible for leading Canadian Blood Services' formulary management processes on behalf of the Provinces and Territories in order to meet patients' needs.

The Manager, Utilization Data is a key role within the PPRP portfolio that supports all facets associated with utilization including developing a fulsome data strategy, monitoring utilization practices, developing and maintaining utilization evaluation tools, assessing/reviewing outcomes of audits and trending any adverse reactions. The role involves complex cognitive functions performed within a multi-tasking framework to ensure that the formulary continues to provide effective, safe and reliable products which meet patients' needs. Each of these segments contribute to Canadian Blood Services managing a quality program whereby decisions are evidence-based and supported by data.

Formula for success

- Leveraging your demonstrated knowledge and expertise, you will monitor PPRP utilization and practices – reporting on overall usage among patients; providing information on specific PPRP used within subgroups of

- patients; comparing utilization across sites and providing support for utilization activities at the hospital level.
- Focusing on your exceptional planning and organizational skills, you will support the development and maintenance of utilization evaluation tools - this includes developing and evaluating utilization databases and factors within the database, coordinating the maintenance of utilization databases, while ensuring data integrity.
 - Harnessing your demonstrated knowledge and proven capabilities in leading initiatives, you will provide subject matter expertise for strategic projects supporting data collection, including analysis, recommendations, business case support and project management.
 - Applying your proven customer/stakeholder relationship management skills, you will manage audits and complaints – collaborate with quality assurance (QA) in investigating complaints and conducting site audits as required.
 - Utilizing your excellent coordination and problem-solving skills, you will monitor adverse reactions – collaborate with QA in compiling data on adverse reaction, consolidating information and identifying trends.
 - Applying your strong knowledge of business processes, regulations and quality environment, you will review the use of targeted products for compliance with current pharmacoeconomic programs.
 - Drawing on your proven ability to gather and interpret information from multiple sources to provide recommendations, you will monitor PPRP usage, identify target PPRPs for utilization evaluation and coordinate the collection and analysis of data for PPRP utilization evaluations.
 - Using your excellent prioritization skills and attention to detail, you will assist in ensuring accurate documents are prepared for review by the PPRP Therapeutics Operational Committee.
 - Leveraging your customer-focused with strong interpersonal and communication skills, you will represent the formulary program on internal and external committees involving data development and collection for PPRP.
 - Performs other related duties as required.

Desired education and skills

- Completion of a University degree in pharmacy. PharmD and Certificate in pharmaco-epidemiology or master's degree in epidemiology, business administration, public health, economics, health administration or other area of business strongly preferred.
- Knowledge and understanding of project management, portfolio management and change management processes. Project management certification is considered an asset.
- Seven to ten years of progressive experience in a clinical position, including the management of a formulary program: management, planning, strategy formulation and execution.
- A minimum of 5 years of health system pharmacist experience required.
- Licensed as a registered pharmacist.
- Experience in a clinical area (e.g., drug information, hematology, others).
- Experience in drug utilization evaluation and data development.
- Specific experience in strategy and financial analysis is an asset.
- Proven capabilities in leading initiatives.
- Proven customer/stakeholder relationship management skills with a strong ability to manage internal and external relationships.
- An equivalent combination of education, training and experience may be considered.

What we offer you

- 4 weeks' vacation
- Annual performance award up to 10%
- Comprehensive group health, dental and vision benefits for you and your family
- Defined benefit pension plan
- Employee discounts, wellness program, professional resources

What you can expect

- This role will work in a hybrid environment with requirements to be onsite at Canadian Blood Services location 40% of the time/2 days of the week.
- You may be required to travel a couple of times per year, and as required.

Diversity and inclusion play a vital role in ensuring health equity for patients across Canada. We are committed to reflecting Canada's population in our organization and fostering an environment where all employees can be their authentic selves, with equal opportunities to succeed and contribute.

If this role resonates with you, we encourage you to apply by providing your up-to-date resume. This could be your first step towards a meaningful and inspiring career. Come to work each day knowing that you save lives.

We thank all applicants for their interest. However, only those considered for an interview or those invited to participate in an assessment will be contacted. Emails are sent directly from our system, to ensure you receive them please add donotreply@blood.ca and system@successfactors.com to your safe senders list.

Applicants who require accommodation should discuss their needs with us.

#LI-HYBRID

#LI-TM1

#LI-Ontario